

Remodeling Contractor Checklist



Questions to ask your contractor when considering a construction project

How long has your company been in business?	27 Years		
Is your company family owned and operated?	Yes		
Do you have certified and degreed designers on staff?	Yes		
Is the designer with the client from start to finish?	Yes		
Do you have any state of the art design software?	Yes		
How many designers do you have on staff?	4		
Do you have a showroom and selection center?	Yes		
How long will it take before the plan review?	2-3 weeks		
Will your final plan include detailed specifications?	Yes		
Do you have a fixed price contract?	Yes		
Do you have a finance affiliate? If so, who?	Yes, DIRECTORS FINANCIAL GROUP		
Do you have a in house expiditer for building permits?	Yes		
Do you have your own building crews?	Yes		
Do you have liability insurance?	Yes		
If so, how much is your liability insurance per occurance, i.e. general liability?	\$2,000,000		
Do you provide a construction scheudle for the homeowner?	Yes		
Will there be a project manager overseeing my job on a daily basis while work is going on?	Yes		
How long is your construction warranty?	1 Year		
Can you supply a recommendation list of at least 20 people?	Yes		
What is your customer satisfaction rating for the last 12 months?	100%		
Is your customer satisfaction rating verified by an independent company?	Yes		
If so, what is the name and phone number of the company that verifies your customer satisfaction rating?	GuildQuality Inc. 1440 Dutch Valley Place Suite 712, Atlanta, GA (888) 355-9223		
Do you have an in house customer service department?	Yes		
How many projects have you remodeled since you have been in business?	Over 500		
Has your company won any awards or been published?	Yes		

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